

McCARTHY STONE

Life, well lived

TUDOR ROSE COURT NEWSLETTER APRIL 2021



We are now beginning to enjoy spells of good weather since the arrival of spring. Fortunately, we are also experiencing a good period with downturn on the local infection rates with the current pandemic. Hopefully we will enjoy the summer ahead. We have been enjoying the Bistro despite to fact some of the restrictions remaining in place. As the weather improves we should make the most of our outdoor facilities, meeting each other as well as our loved ones. We had the first fine dining event since the lockdown during last month and I had positive feedback for this event from many homeowners. Special thanks to Tony Foster for his involvement on organising this event. Hopefully we will enjoy many more events during the summer months ahead.

WELLBEING SUITE AND GUEST SUITE

Wellbeing suite is reopening from Monday the 12th April 2021 in line with the government advice. Whilst this will take away our excuses for a bad hair day I am sure it will be welcomed by most 😊 Guest suite **should** be re-opening from the 17th May 2021.

We are now resuming with our additional services including Additional domestic service. If you are considering Spring clean for your apartments and would like some help please do not hesitate to let us know in the office.



SOME DATES FOR YOUR INFORMATION:

Window Cleaning: Provisional dates for this year's calendar are, 2nd June, 3rd August, 5th October and 2nd December.

Servicing of HIU units: GP Plumbing will be attending to the site for servicing of the heat exchangers in your apartments on the **29th and**

30th this month.

GARDENS: We had a meeting with the contractor Lauren from "Garden Angels" I was accompanied by Angie and Malcolm during this meeting. We have discussed the ongoing maintenance as well as some future development. Garden Angels have already implemented some changes to one of the flower bedding nearest to the main entrance. They have removed some of the planting replacing it with alternative. If you are going in and out the property please have a look. We are hoping to implement this throughout flower bedding directly in front of the balconys on ground floor over a period of time. I would like to take the opportunity to thank Angie and Malcolm for their input on this matter on behalf of everyone.

BISTRO RESTAURANT AND ALCOHOL LICENCE:

I am sure you would notice that a public notice displayed outside the property for an application of Alcohol License for the premises. This was instigated by the McCarthy Stone catering department with the idea of installing a vending machine in the Bistro selling alcohol. Donna Bailey (the area manager) is currently seeking clarification of the exact details and I am sure a consultation will follow in near future to gather your thoughts and ideas with reference to this matter. I will keep you informed coming days. Please also note that some homeowners have already registered their concerns on this matter, their concerns are noted and will be responded promptly.

Car Park Barrier: The current barrier has developed a fault and it appears that there was no service contract in place for this. I am in the process of dealing with this matter.

Servicing of Vent Axia: Servicing was completed on the units maintained by Vent Axia. I am aware that 6 units have faults and I am waiting for a date for revisit to address these faults.

I have been informed that "VentfiltersRus" making additional charges for their attendance to the faults. If you are dealing with this firm please ask for a quote before proceeding with the repairs to prevent any misunderstanding/dispute.

Carpets on the landing by Bistro: My apologies for not completing this task yet, I have still not been able to gather enough information from the suppliers to seek your input on this matter and I will continue working on this.

~COMING UP~



I have enclosed with this newsletter a St George's Day theme quiz and a wordsearch game. Perhaps we can organise an event for this day? I will give some consideration over the next few days and try to come up with ideas. Weather permitting we may be able to have an event in the gardens where we can have groups of up to 3 households enjoying each others company? If you have any ideas please let us know in the office.



This feels a good opportunity to pay a tribute to HRH Prince Philip.

~RIP~

His funeral will take place on the 17th April 2021



Waste Collection: As we can now resume with our domestic services this service is no longer offered please do not leave your waste outside your door.

Bistro Feedback: A folder located by the till desk in the Bistro restaurant. Please note your comments on the forms provided. Whilst we are happy to deal with your feedback via email or your feedback forms, it would be more useful to comment on the book. This way all the relevant information is stored in one place and I will review those comments with the kitchen staff on a monthly basis. This will also enable us/kitchen staff to analyse and identify patterns where applicable.



Main
Beef Curry
Rice Popodoms
Mango Chutney & Cucamber Raita
Desert
Sticky Toffee Pudding



Please remember, if you are unsure at any point who the caller is to gain access to the development please refer them to call for manager and a member of the team will let them in.



Be aware, Please do not share any personal information with outside agencies through post or over the internet including e-mails.



Polite notice;

Please wear a face mask / covering at all times while in communal areas unless you have a medical exemption.

Pandemic seems to be under control at this point in time, however, it is still very much of a threat and we can't afford to become complaisant.



Covid Testing kits available in the office, if you would like to take a test please let us know. Particularly, if you suspect any symptoms please let us know and we would be happy to assist you.

If anyone have not yet received their covid vaccination and would like to please contact office we will be happy to assist you with this matter.